Our Vision

We are proactive leaders uniting knowledgeable staff and proven practice with strong partners and informed residents to form a resilient healthy community where all of us can learn, work, play, and thrive to our greatest potential.

Our Mission

We provide all people in our community the opportunity to live full productive lives by promoting healthy lifestyles, preventing disease, reducing injury and protecting our environment.

Our Values

 $\label{lem:excellence-Diversity-Communication-Collaboration-Collaboration-Integrity-Accountability-Effectiveness$



Prevent • Promote • Protect

Contact Us

Find additional information about our programs and services by visiting our website at www.bfhd.wa.gov

DIRECTORY OF PROGRAMS

http://www.bfhd.wa.gov

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Preventive Health (continued)

Expedited Partner Treatment Program (STD)

EPT provides a way for individuals testing positive for Chlamydia or Gonorrhea to access treatment medication for their partner through their own physician or through participating pharmacies.

Nurse Family Partnership (NFP)

Nurse-Family Partnership (NFP) is an evidence-based program that partners first-time, low income mothers with nurse home visitors. NFP provides a specially trained nurse to visit moms throughout their pregnancy and until their baby turns two years old. Mothers who work with their nurse will do better in school, improve their economic well-being and become active and involved parents who are present for their children.

Public Health Data



Community Health

Assessment

BFHD bases public health planning on valid and reliable scientific data. This dependable data helps us when making and planning public health programs and services.

Community Health Needs Assessment (CHNA)

In preparation to apply for National Public Health Accreditation, BFHD participated in the local process to assess community wide health priorities and developed a plan to take action to address them in collaboration with a multitude of community partners.

Region 8 Public Health Emergency Preparedness & Response

The office of Region 8 Public Health Emergency P&R serves in planning for recovery from public health emergencies in Benton, Franklin, Klickitat, Walla Walla and Yakima Counties. The Region 8 staff provides support in planning exercise development and evaluation, response technology, risk communication, and education. Our staff has experienced training provided by the Federal Emergency Management Agency, CDC, and NWCPHP.

Office Location & Contact Information

Administration

7102 W. Okanogan Place, Kennewick, WA 99336

Phone Number: (509) 460-4200

Fax Number: 460-4590

Preventive Health Services

Kennewick Office:

7102 W. Okanogan Place, Kennewick, WA 99336

Phone Number: (509) 460-4200 Fax Number: (509) 460-4515

Pasco Office:

412 W. Clark Street, Pasco, WA 99301

Phone Number: (509) 547-9737 Fax Number: (509) 546-2990

WIC Services: Connell: 2nd Tuesday of each month

Benton City:

Tri-Tech: 1st Tuesday of each month

New Horizons: 1st Thursday of each month

Environmental Health

7102 W. Okanogan Place, Kennewick, WA

Phone Number: (509) 460-4205 Fax Number: (509) 460-1537

Laboratory

Kennewick Office: 7102 W. Okanogan Place, Kennewick

Phone Number: (509) 460-4200 Fax Number: (509) 460-4590

Preventive Health Services



The mission of

preventive health services is to assess and monitor the health status of our community, to inform and educate the public and families about health issues, and to mobilize community partnerships to identify and solve health problems.

<u>Oral Health Program</u> The Health District acts as the lead agency for the <u>Oral Health Coalition</u> which works collaboratively to address issues related to dental care, which is the most prevalent unmet health care need.

Access to Baby and Childhood Dentistry (ABCD)

seeks to enhance access to dental services for Medicaideligible young children. The program features local program coordinators who work with dental champions to recruit and train dentists who then become certified for ABCD participation. Once certified, these dentists receive higher than usual Medicaid reimbursement for family oral health education and certain preventive and restorative procedures provided to enrolled children along with ongoing assistance with program-related issues. Local coordinators reach out to eligible families, providing family orientation and support in accessing a participating practice and case management, as required.

Benton Franklin Health District provides a **fluoride varnish program** to the Head Start and the Early

Quality Control & Assurance This is our internal program that is designed to ensure that validity for all test procedures and the accuracy of all results reported to our clients. As an example we run blanks, known standards & matrix spikes with all water chemistry tests. We perform sterility and growth controls on all microbiological procedures to name but a few. Additional procedures and equipment checks are run routinely to ensure analytical quality of all test procedures and results.

Vital Records



Birth & Death Certificates

can be requested in person or by mail and can be delivered by Federal Express delivery for an additional fee. Each certificate is \$20 per copy with an additional fee for same-day service. Certified copes of Birth Certificates are available for persons born in Washington State dating back to January 1, 1921.

Death Certificates can be purchased at the Benton Franklin Health District for Benton and Franklin county deaths after January 1st, 1980. For the City of Richland certificates are available for deaths after July 1, 1959.

<u>Drug Lab Investigations</u> Clandestine drug labs have decreased in number over the last several years but proper investigation and response remains necessary if a lab is found. Program staff, respond to methamphetamine labs located by law enforcement and evaluate the building for continued use, review decontamination plans, and evaluate structures for re-use after clean up.

<u>Site Hazard Assessment</u> The Department of Ecology maintains a list of known and suspected contaminated sites throughout the State. Trained staff performs sites assessments and rank them to help establish clean-up priorities.

Laboratory



<u>Water Bacterial Chemistry</u> This program is designed to provide analysis of the major elements of concern, primarily bacteriological monitoring and limited water chemistry, Fluoride Nitrates primarily.

<u>Waste Water</u> This program is designed to provide services primarily for waste water treatment plants and industrial users who need to monitor waste streams.

Preventive Health Services Cont...

Childhood Education and Assistance Program (ECEAP) sites in our community. Over 1080 children received dental screenings, fluoride varnish and dental home referrals at three intervals during their school year.

<u>Infant Case Management (ICM)</u> Services are provided to high-risk infants and their families. The goal of ICM is to improve the parent's self-sufficiency in gaining access to needed medical, social, and other services.

<u>Safe Babies Safe Moms (SBSM)</u> We provide services to women with a recent history of alcohol and/or drug use and are medical coupon eligible. They must be 18 years of age or older, pregnant or have a child under the age of 3. The program provides intensive case management, access to community resources, substance abuse treatment referrals, parenting, support groups, and craft therapy.

<u>Injury Prevention</u> Benton-Franklin Health District is the lead agency for **Safe Kids Benton-Franklin**. Our goal is to reduce unintentional, preventable childhood injuries and deaths. We achieve this by uniting diverse groups, developing and implementing education programs; initiating public policy changes; and increasing awareness within the area. Focus areas include: child passenger safety, head injury prevention, fire safety and drowning prevention.

<u>WIC</u> the Special Supplement Nutrition Program for Women, Infants and Children (WIC) provides nutrition and breastfeeding education, nutritious foods, and critical health and social service referrals for low and moderate-income women and children during a critical life stage. Healthy WIC

Preventive Health Services Cont...

food prescriptions and education about eating a well-balanced diet. In addition, The Benton-Franklin
Breastfeeding Coalition brings together groups to promote environments that will lead to successful breastfeeding.
Mother-to-Mother support has proven to be successful when encouraging women to breastfeed their babies. Breastfeeding Peer Counselors are WIC moms who have successfully breast fed their children and received additional training to help other mothers in a way that health professionals cannot.

Children with Special Health Care Needs Children aged birth to 18 years old who have or are suspected of having chronic conditions, delays or disabilities can receive care coordination by a Public Health Nurse. The Health District also works to eliminate systems barriers that these families may face. PHN's may also provide in-home assessment for participants of the Work First program that have a child with special needs.

<u>Child and Family Health</u> Public Health Professionals utilize principles of collective impact to develop community systems and support families. Current areas of focus: teen pregnancy prevention, adverse childhood experiences and health equity.

<u>First Steps</u> The Health District provides Maternity Support Services and Infant Case Management in a clinic based setting in the Kennewick Office. First Steps is offered as an enhancement to WIC services.

Environmental Health

Continued...

Liquid Waste



Septic Systems Over 23,000 homes and businesses in Benton and Franklin Counties rely on onsite sewage systems for their wastewater disposal. Our staff evaluates sites, review plans, permit and inspect construction of sewage systems throughout the two county areas. This insures that waste water is managed in a manner that doesn't have an adverse effect on human health or the environment.

<u>Solid Waste</u> Our society creates a great deal of waste that must be removed to insure health. BFHD staff review, permit and inspect solid waste landfills, petroleum contaminated soil remediated sites, organic waste land application projects, drop box sites, compost facilities and household hazardous waste facilities. All of the sites are routinely inspected to insure regulatory compliance and the protection of public health.

<u>Indoor Air Quality</u> Public inquiries regarding indoor air quality issues have increased dramatically over the last decade. Staff offer telephone assistance, guidance and help local schools through the Tools for Schools Program.

<u>Smoking in Public Areas</u> We investigate complaints on smoking in public places, enforce the Washington State Smoking in Public Places law, and provide businesses with educational materials and signage relating to the law.

Environmental Health Cont...

Well Inspections Approximately, 50,000 of the over 240,000 people in Benton & Franklin Counties get their drinking water from sources other than city water. BFHD focuses on assisting people in understanding safe water and how to insure their own safety. Information, inspection and consultation are offered to make this happen.

<u>Swimming pools and spas:</u> Our numerous apartment complexes, cities, mobile home and RV parks all are home to swimming pools for the resident's enjoyment. The District issues operation permits and periodically monitors each I insure that operations are occurring in a safe manner.

Zoonotic Program

Animal-borne Diseases We investigate animal bites to prevent rabies, monitor birds for West Nile virus, and investigate other reports. Information and outreach help our residents make informed decisions to protect their health and is accomplished through press releases, web pages, brochures and direct consultation.

School Safety Program

Public and private schools (K-12) in Benton and Franklin counties are routinely inspected for environment health and safety issues. Plans for remodeling or new construction are reviewed, and health and safety concerns are investigated. In addition to the free educational programs we provide to students and staff, we also offer programs on indoor air quality and chemical waste reduction in the facilities and participate on advisory panels.

Preventive Health Services Cont...

Immunization Our immunization nurses are dedicated health care professionals with specialized expertise in the immunization needs throughout the life cycle. Whether it is vaccines for a child or senior citizen, the Immunization nurse has the most up to date information on which vaccines are right for you! Call for an appointment at the Kennewick or Pasco Offices. For up to date child and adult Immunizations visit: http://www.cdc.gov/vaccines/schedules/index.html

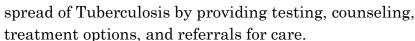
International Travel Clinic The goal of the International Travel Clinic is to help you have the safest travel experience. The specialized Travel Nurse is able to provide the vaccinations required for travel, and is able to help you anticipate other health and safety concerns. Prescriptions for anti-malarial and anti-diarrheal medications are also available as indicated.

Refugee Program A refugee is someone who has been forced to flee his or her country because of persecution, war, or violence. War and ethnic, tribal and religious violence are leading causes of refugees fleeing their countries. The BFHD works closely with World Relief to assist these individuals and families as they enter our community. The primary focus of this clinic is to identify potential communicable diseases and health concerns in newly arriving refugees, link them to needed health care services, and assist in completing the immunization requirements necessary to apply for US residency status.

Preventive Health Services Cont...

<u>Tuberculosis Program</u>

(TB) The goal of the TB program is to prevent the



Communicable Disease Program (CD) The purpose of the CD program is to decrease the spread of communicable diseases in the community. This is accomplished through legally mandated reporting of specific diseases by providers, conducting investigations and interviews, and reporting of data to the Department of Health. We also offer hepatitis, HIV and syphilis testing.

Communicable Disease, Investigation & Control

Providers and public health staff monitor, track and respond to infectious disease in the community, working to quickly control outbreaks and prevent further spread of disease. Healthcare providers and laboratories must report 62 notable conditions. Information is provided to the public.

Childcare/Early Learning Health Consultations

Consultation services are provided by public health professionals to promote healthy, safe, and supportive environments for children in licensed childcare or early

learning programs that contract with the Health District.



Environmental Health

Foodborne Illness Prevention & Response

We investigate personal complaints or laboratory confirmations of food borne illness and work with individuals and food establishments to solve current issues and provide education to prevent future outbreaks.

Food Safety Inspection Program Over 2,000 restaurants, retail food establishments and temporary food facilities in Benton and Franklin counties are regularly inspected to help ensure safe food is served in our community. Summaries of the inspection reports are posted on the BFHD website. We also provide food safety training to industry and community partners to reduce the risk of food borne illness in our area. In addition, we monitor and respond to food-related complaints recalls, and illnesses to promote a healthy community.

Food Worker Training Food worker training is required for food workers that handle beverages or unwrapped foods. The required food safety class and test are available at the Health District in English, Spanish, Vietnamese, Korean, Chinese, and Russian. Initial cards are valid for two years throughout the state. In addition to the standard card, the food safety program provides manger-level food safety training and certification to industry operators.